

MasterCard

www.mastercard.com

MasterCard Worldwide is a driving force at the heart of commerce, enabling global transactions and bringing insight into the payments process to make commerce faster, more secure and more valuable to everyone involved.

MasterCard uses BIRT with IBM Maximo to create reports that optimize Maximo's reporting so that they can cross reference tables and input other data to create reports mostly for network incident prevention. The users of these reports are management and project managers that may in turn use the data to report to business owners who work with external clients. The reports contain data that is collected for changes within Maximo, such as server information, outage information, change times/dates, etc.

MasterCard especially likes BIRT because it has made their Maximo system more robust and alleviated the use of multiple query pulls converted to Excel tables.

Information source from 'Get Your BIRT Rocks T-Shirt program' and MasterCard (http://www.mastercard.com/us/company/en/docs/CorporateOverview_FINAL.pdf) on 8/2/2010.